



~~Priority~~ Docket No. 11433RRUS (22171.177)

Customer No. 27683  
Application No. 09/735,427

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

The application of:  
Holden, et al. § Confirmation No. 5622  
Serial No.: 09/735,427 § Art Unit: 2151  
Filed: December 12, 2000 § Examiner: Phillips, Hassan A.  
For: System and Method for Dynamic  
Queuing in an Automatic Call  
Distributor §

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Enclosed are the following documents regarding the above-identified patent application:

1. Amendment in Response to Office Action mailed January 3, 2006;
2. Petition for Extension of Time Under 37 CFR 1.136(a);
3. Check in the amount of \$120.00 for Extension Fee;
4. Transmittal (in duplicate)
5. Return Postcard.

The Commissioner is hereby authorized to charge payment of any fees associated with any of the papers submitted herewith or to credit any overpayment to Deposit Account No. 08-1394.

Respectfully submitted,

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Date: 5/31/06  
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File: 22171.177  
D-1433812.1

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

on May 3, 2006  
Debbie Ludwig  
Debbie Ludwig